



EMPLOYMENT OPPORTUNITY

Closing Date: 2024/07/02

SUPPORT SPECIALIST WINNIPEG, MB

Manitoba Hydro is consistently recognized as one of Manitoba's Top Employers!

Great Benefits

- Competitive salary and benefits package.
- Defined-benefit pension plan.
- Nine-day work cycle which normally results in every other Monday off, providing for a balanced approach to work, family life and community.
- Flex-time and partially remote work schedule (providing the option to work remotely 3 days per 2 week period), depending on nature of work, operational requirements and work location.

Manitoba Hydro is a leader among energy companies in North America, recognized for providing highly reliable service and exceptional customer satisfaction. Join our team of Manitoba's best as we continue to build a company that supports innovation, commitment, and customer service, while actively supporting a diverse, equitable and inclusive workplace.

Under the general direction of the Software Operations Lead will be the key resource responsible for the architecture, implementation, documentation, knowledge transfer, and support of the Corporation's internal and external web infrastructure.

As part of a team, be the technical specialist in the planning and architectural design of web server and web application server technologies, focusing on key web technologies as well as operating systems like Windows and Unix.

Responsibilities:

- Act as the primary resource for providing design, administration and support of the Corporation's internal and external web Infrastructure, including web servers, web application servers, and any other web related software and services, ensuring that it is secure and maintained at maximum availability and optimum performance, and continuously monitored and improved or expanded as required.
- Act as the primary resource in the planning of future direction of the Corporation's web Infrastructure. This may include consultation with other Departments, Divisions, Business Units, and external vendors.
- Act as the primary resource in the research, technical evaluation, selection and implementation of new web technologies, software and services to the corporate web infrastructure.
- Provide support and consultative expertise to application developers, content publishers and users relating to the corporate web environment.
- Liaise with other D&T staff and external vendors for technology awareness, purchasing and troubleshooting.
- Research and perform development on new web technologies, software, and services. Proactively look for process improvement opportunities.
- Perform upgrades and patch management to the web infrastructure software and services.
- Responsible for regulatory compliance requirements as it relates to the corporate web infrastructure and other supported software.
- Maintain a state-of-the-art knowledge of existing and new technologies as they relate to the web Infrastructure.
- Maintain and document all information related to the job function.
- Provide guidance, mentoring and technical direction to other staff. Prepare and deliver training on any of the technologies that the section supports.
- Be prepared to be available to work anytime during a 24-hour period to provide operational support of the Corporate Web infrastructure environment.
- Must be prepared to be on-call on a rotational basis to provide a stable and reliable web Infrastructure environment for the Corporation.

MANITOBA HYDRO IS COMMITTED TO DIVERSITY AND EMPLOYMENT EQUITY

Qualifications:

- A four year degree in Computer Science or Computer Engineering from a university of recognized standing, plus five years' related experience in the areas of which at least three years must be in a web systems support role;
OR
- A two year diploma in Computer/Information Technology from an institute of recognized standing, plus seven-years related experience in the area in which at least five years must be in a web systems support role.
- Possess comprehensive working knowledge and practical experience in administering web servers and web-based applications.
- Practical experience in Unix and Windows operating systems, Web security, and Networking.
- Thorough understanding of current web application and infrastructure and trends.
- Possess strong personal computer skills, with a demonstrated ability to keep up to date with current hardware and software technology.
- Demonstrated experience leading projects or initiatives.

Salary Range

Starting salary will be commensurate with qualifications and experience. The range for the classification is \$41.98-\$57.92 Hourly, \$80,437.76-\$110,992.96 Annually.

Apply Now!

Visit www.hydro.mb.ca/careers to learn more about this position and to apply online.

The deadline for applications is JULY 2, 2024.

We thank you for your interest and will contact you if you are selected for an interview.

This document is available in accessible formats upon request. Please let us know if you require any accommodations during the recruitment process.

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