

The University of Winnipeg Crisis Response Services on and off Campus

Issue	Monday – Friday 8:30-4:30	After Hours (24/7 Services)
Death or Serious Injury	Emergency 911 Security Services 6666	Emergency 911 Security Services 6666
Suicide or immediate mental health emergency where there is a risk to self or others	Emergency 911 Security Services 6666 UW Student Counselling Services 1D24 204-258-3809	Emergency 911 Security Services 6666 Manitoba Suicide Line 1-877-435-7170 Klinik Crisis Line 204-786-8686 Mobile Crisis Service 204-940-1781 Crisis Response Centre 204-940-1781
Suicide – thoughts or threat, or student is in mental health crisis	UW Student Counselling Services 1D24 204-258-3809	Manitoba Suicide Line 1-877-435-7170 Klinik Crisis Line 204-786-8686 Mobile Crisis Service 204-940-1781 Crisis Response Centre 204-940-1781
Sexual assault	UW Sexual Violence Response Team 204-230-6660 (call or text)	Klinik Sexual Assault Crisis Line 204-786-8631
Medical emergency	Emergency 911 Security Services 6666	Emergency 911 Security Services 6666
Student indicates they could benefit from speaking with a counsellor	UW Student Counselling Services 1D24 204-258-3809 Klinik Drop-In Counselling 167 Sherbrook St 204-784-4090	Klinik Crisis Line 204-786-8686 Mobile Crisis Service 204-940-1781
Very disruptive or threatening student	Security Services 6666	Security Services 6666
Medical issue (non-emergency)	Klinik on Campus (Wellness Centre) 204-786-9496	Health Links 204-788-8200
Student needing academic appeal	Academic Advising 204-786-9257	Simply listening in a non-judgmental way and responding in a calm, compassionate manner is very helpful to someone who is experiencing a crisis. It is not necessary to say exactly the “right” thing. What is more important is being a caring presence. When connecting students with an on or off campus resource that can help, call the one that seems to be the best fit for the student. If another resource might also be able to help, these services will make additional referrals in order to meet student’s needs. If the UW Counsellors are not available, and assistance is needed immediately, contact one of the 24 hour services.
Student with a disability needing supports	Accessibility Services 204-786-9771	
Indigenous student needing supports	Aboriginal Student Services Centre 204-786-9818 or 204-786-9983	
International or immigrant student needing supports	International Student Services 204-786-9469	

The UW SAFE App includes emergency contacts and support resources on and off campus and is available for iPhone and Android devices. Visit the app store and type “UW Safe” in the search box.