

## **Duo Security installation for macOS**

This guide will show you the steps required to complete the installation of Duo Security for macOS.

## Preparation

You will need to download the .pkg installer MacLogon-2.0.2.pkg first prior to starting this process.

Save the file to your Desktop. You can download the software here: <u>Duo Security - macOS</u>

If you are using Adobe Acrobat Reader to open .pdf files, once you click on the link above you will receive a warning. Click **Allow**.

	This document is trying to connect to: webmailuwinnipeg.sharepoint.com				
	If you trust this site, choose Allow. If you do not trust this site, choose Block.				
Rei	nember this action for this s	site for all PDF document	s		



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Preview will open this link in Safari.

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You will then arrive at the **University of Winnipeg M365 website**. You will need to login with your university credentials to download the file. When that is done you'll arrive here, where you can download the software.

# UW Softwar... > Installers > **Duo Security - macOS**

### Duo Security - macOS

T Software

Duo Security - macOS

Installer Link

Download

🛛 Logo



#### $\equiv$ Description

Duo Security for macOS. This software is required for UofW Macs. You will be prompted to use Duo when you Turn on your mac, reboot or logout.

Attachments



## Installation

Once you have the file, open the Duo Security installer.



Apple has built in security to protect from files downloaded. After opening the installer you'll get a notification depending on your macOS. Click **OK** or **Done**.



Next you'll need to go into your security settings to allow the installation.



If you have macOS Monterey click on the Apple Icon at the top left of your screen and click **System Preferences->Security & Privacy->General->Open Anyway**.

(	General FileVault Firewall	Privacy
A login password has	been set for this user Change	Password
🗹 Require passw	vord 5 minutes 📀 after slee	p or screen saver begins
Show a messa	age when the screen is locked	Set Lock Message
✓ Disable autorr	natic login	
Allow apps download	ed from:	
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For macOS Ventura, Sonoma or Sequoia click on the Apple Icon at the top of your screen and click **System Settings->Privacy & Security** then scroll down to **Security** and click **Open Anyway**.

C Search	Screen & System Audio Recording	0 >
Accessibility	W Speech Recognition	0 >
Appearance	Sensitive Content Warning	Off
Siri Siri		011 /
Control Center		、 、
Desktop & Dock	Analytics & improvements	,
🔆 Displays	Apple Advertising	>
Screen Saver		
Q Spotlight	Security	
🛞 Wallpaper	Allow applications from App Store & K	Known Developers 🗘
Sotifications		
🐠 Sound	"MacLogon-2.0.2.pkg" was blocked to protect your Mac.	Open Anyway
C Focus		
Screen Time	Apple could not verify "MacLogon-2.0.2.pkg" is free of main Mac or compromise your privacy.	ware that may harm your
A Lock Screen	TileVault	Off >
Privacy & Security	Uckdown Mode	Off >
<ul> <li>Privacy &amp; Security</li> <li>Touch ID &amp; Password</li> </ul>		

Installer should then open and allow you to continue to install the application. Please follow the steps below.

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#### Introduction – Click Continue.

	Welcome to the MacLogon-2.0.2 Installer		
<ul><li>Introduction</li><li>Destination Select</li></ul>	You will be guided through the steps necessary to install this software.		
Installation Type			
Installation			
Cummary			
	Go Back Continue		



#### Installation Type – Click Install.





Installer – Enter your password and click Install Software.

Installer
Installer is trying to install new software.
Enter your password to allow this.
YourUserName
••••••
Install Software



Summary – The installation was successful. Click Close.



The installation is now complete.

Scroll down further to see how it will operate on your mac.



## How it Works

Anytime you Shutdown, reboot or logout of your mac you will be prompted for a Duo authentication. After you have entered your username and password you get the Mac Logon by Duo Security.

	Mac Logon	
Device:	iPhone (XXX-XXX- )	\$
Choose	an authentication method:	
	Duo Push RECOMMENDED	Send Push
C	Phone Call	Call Me
	Passcode	Enter a Passcode
	Device: Choose	Device: iPhone (XXX-XXX-)   Choose an authentication method:   Image: Duo Push Recommended   Image: Duo Push Recommended   Image: Passcode

- 1. If you have the app on your phone you can click **Send Push**.
- 2. If you prefer a text, click Enter Passcode and then click Text me new codes.
- 3. Or you can click **Call Me**.
- 4. Duo USB/fobs also work.



If you don't have an internet connection Duo will display this message instead.

- Note. Sometimes it can take the mac a moment to obtain a network connection. If you login immediately after being able to enter your username and password you might see this error.



Click **OK** and you will still be logged into your mac.

If you require assistance please contact the Service Desk at <u>servicedesk@uwinnipeg.ca</u> or ext 9149.