

## Duo Security installation for macOS

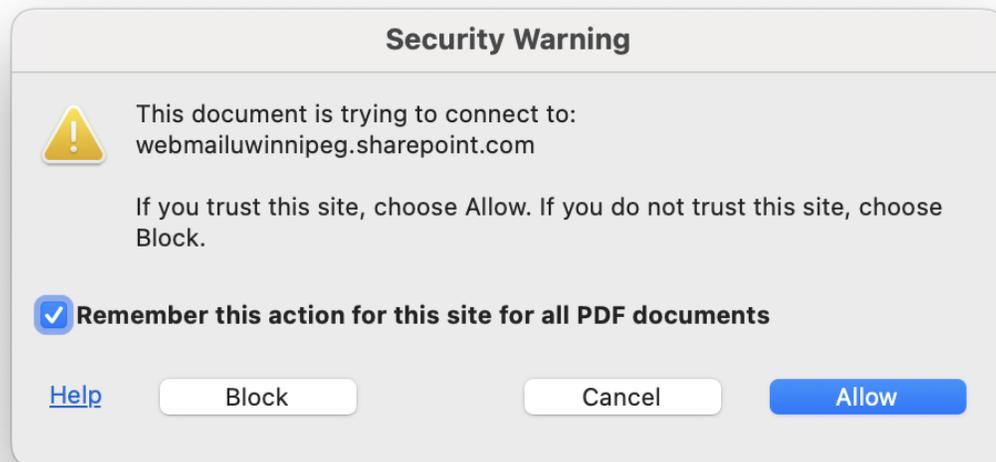
This guide will show you the steps required to complete the installation of Duo Security for macOS.

### Preparation

You will need to download the .pkg installer **MacLogon-2.0.2.pkg** first prior to starting this process.

Save the file to your Desktop. You can download the software here: [Duo Security - macOS](#)

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You will then arrive at the **University of Winnipeg M365 website**. You will need to login with your university credentials to download the file. When that is done you'll arrive here, where you can download the software.

## UW Softwar... > Installers > Duo Security - macOS

### Duo Security - macOS

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 Software

Duo Security - macOS

 Installer Link

[Download](#)

 Logo



 Description

Duo Security for macOS. This software is required for UofW Macs. You will be prompted to use Duo when you Turn on your mac, reboot or logout.

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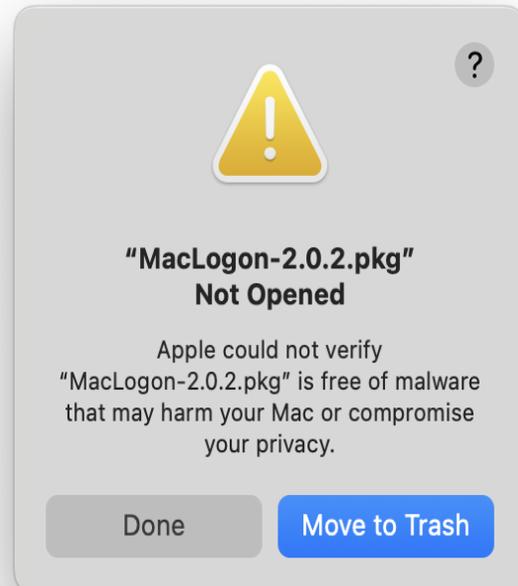
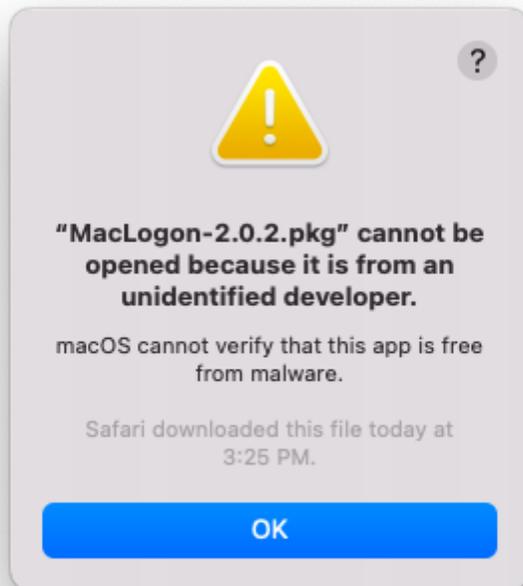
 Attachments

## Installation

Once you have the file, open the Duo Security installer.

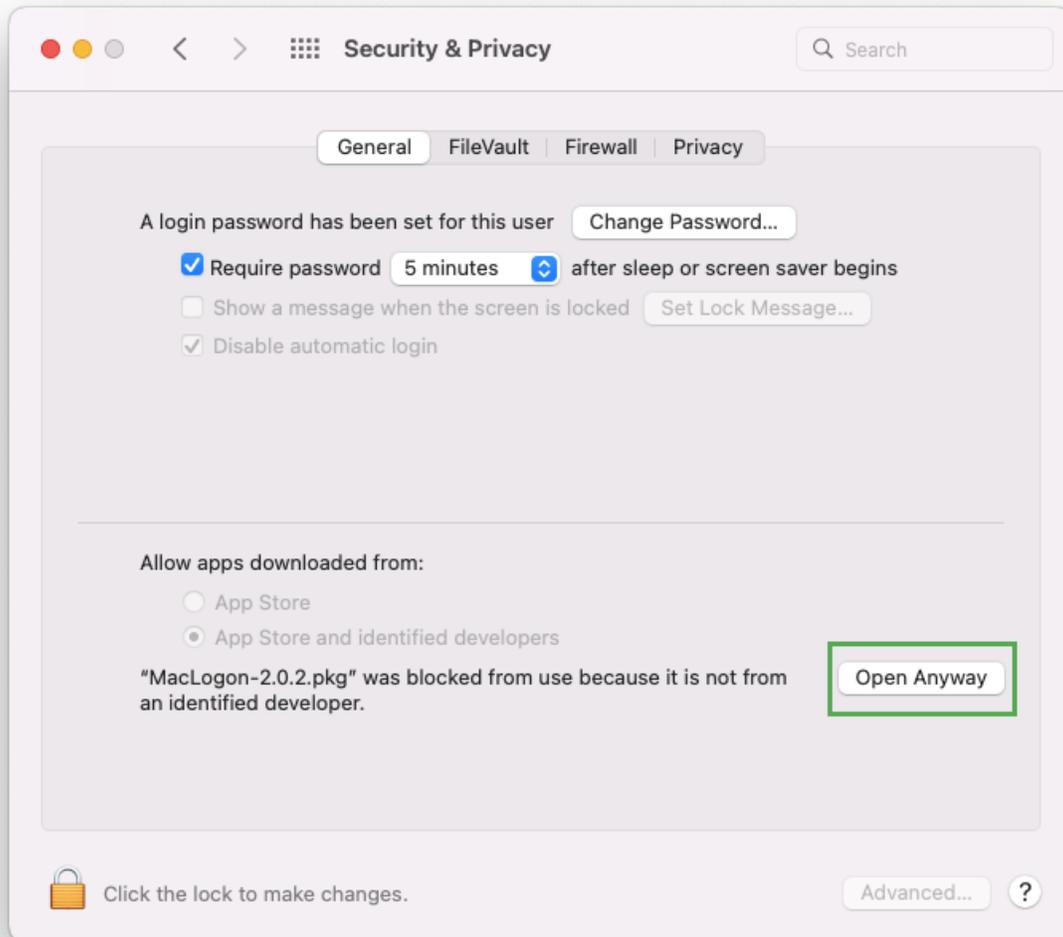


Apple has built in security to protect from files downloaded. After opening the installer you'll get a notification depending on your macOS. Click **OK** or **Done**.

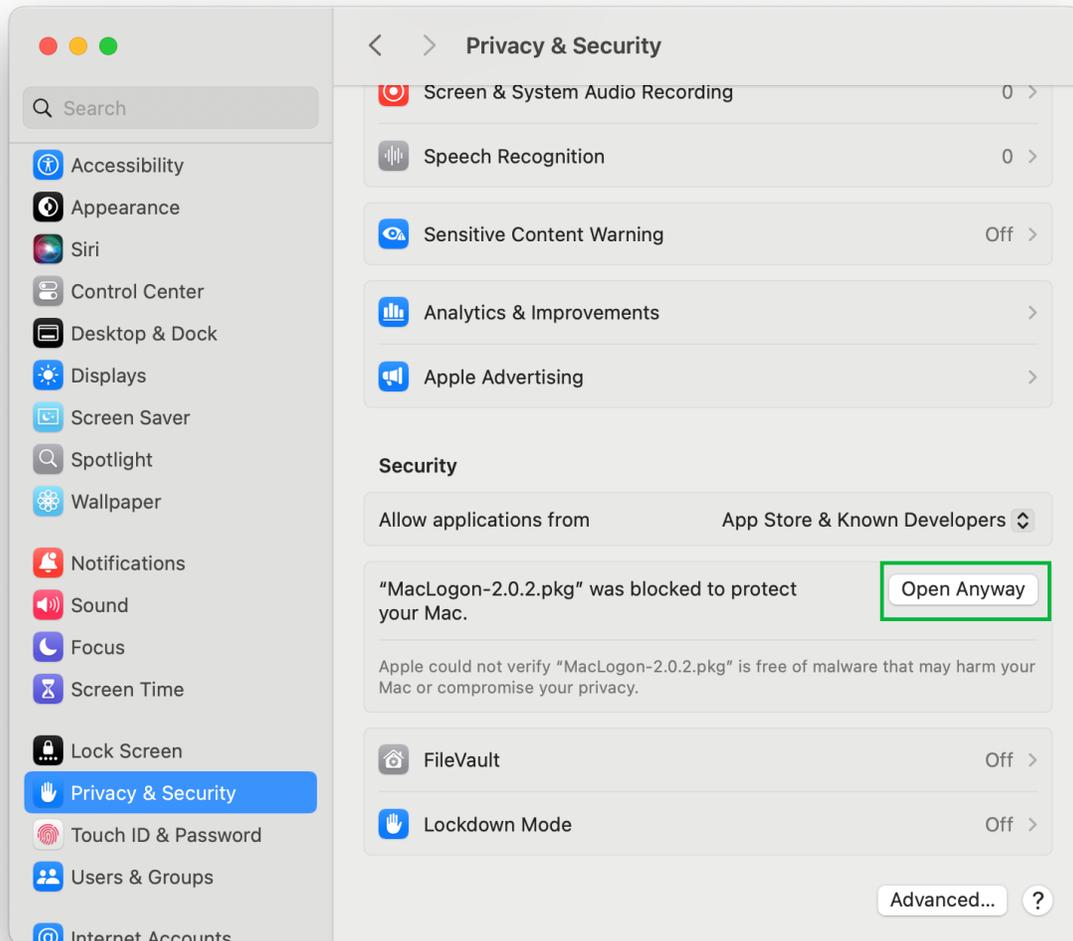


Next you'll need to go into your security settings to allow the installation.

If you have macOS Monterey click on the Apple Icon at the top left of your screen and click **System Preferences->Security & Privacy->General->Open Anyway**.

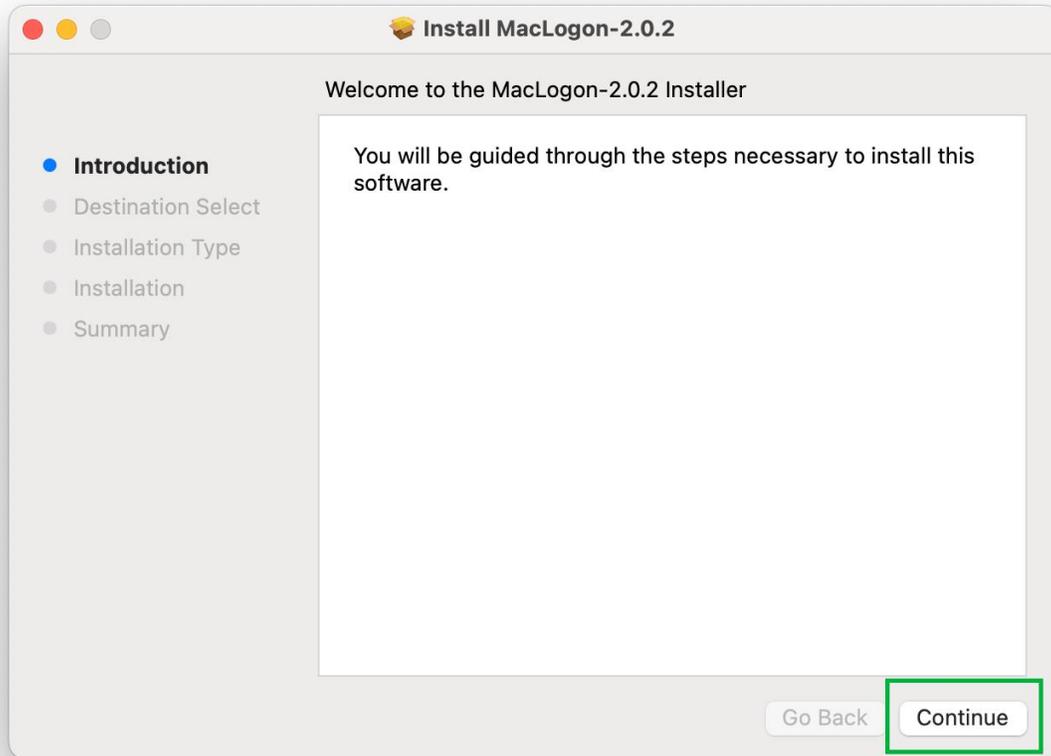


For macOS Ventura, Sonoma or Sequoia click on the Apple Icon at the top of your screen and click **System Settings->Privacy & Security** then scroll down to **Security** and click **Open Anyway**.



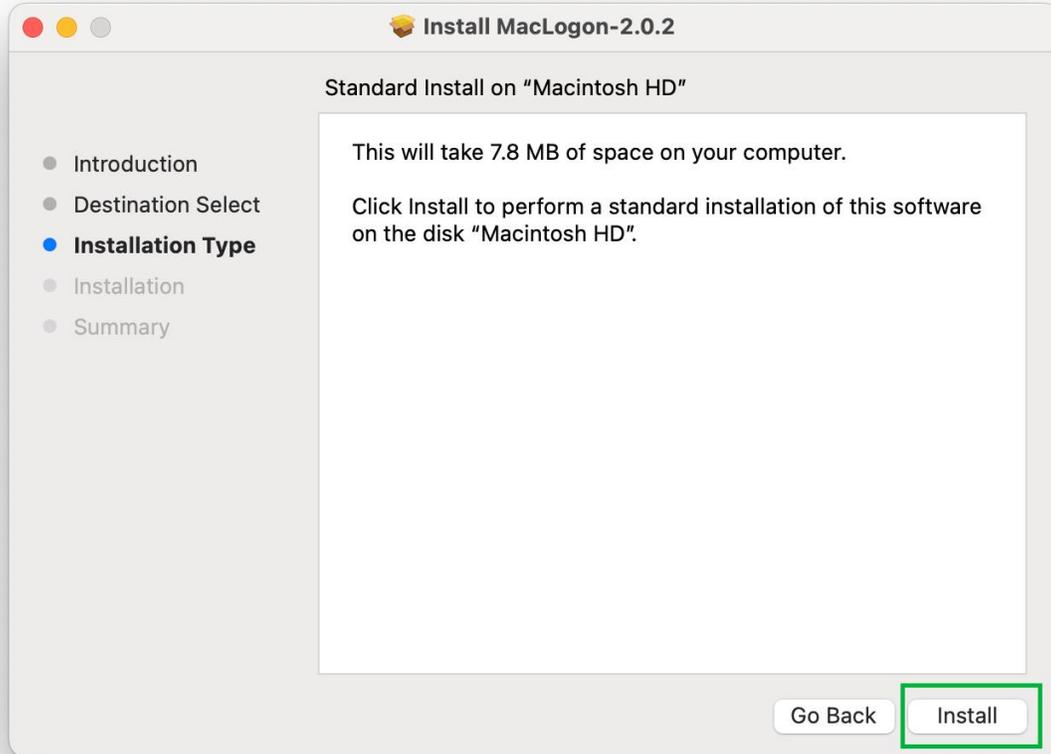
Installer should then open and allow you to continue to install the application. Please follow the steps below.

**Introduction** – Click **Continue**.



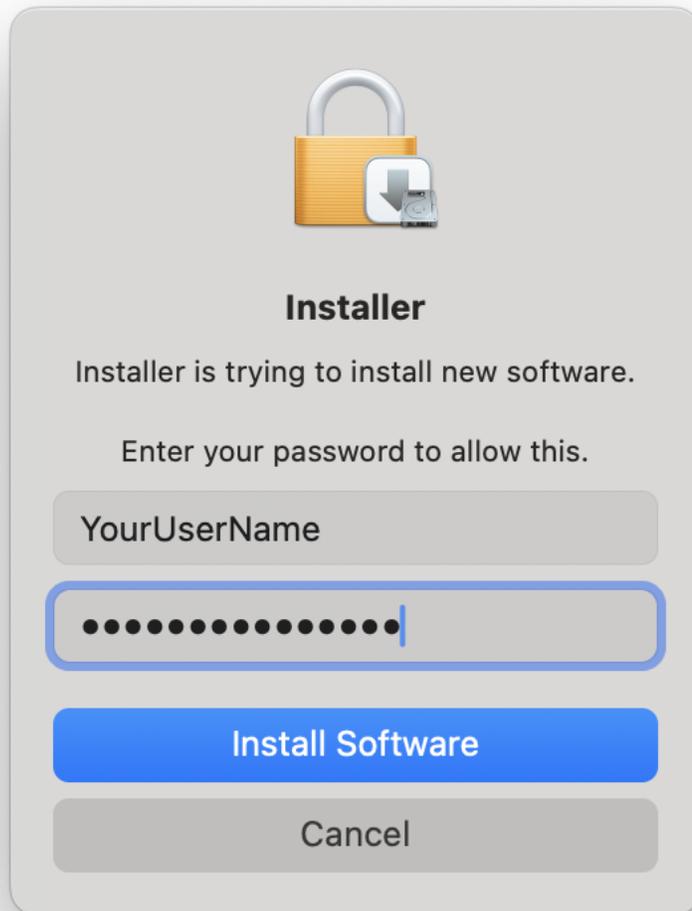


**Installation Type** – Click **Install**.

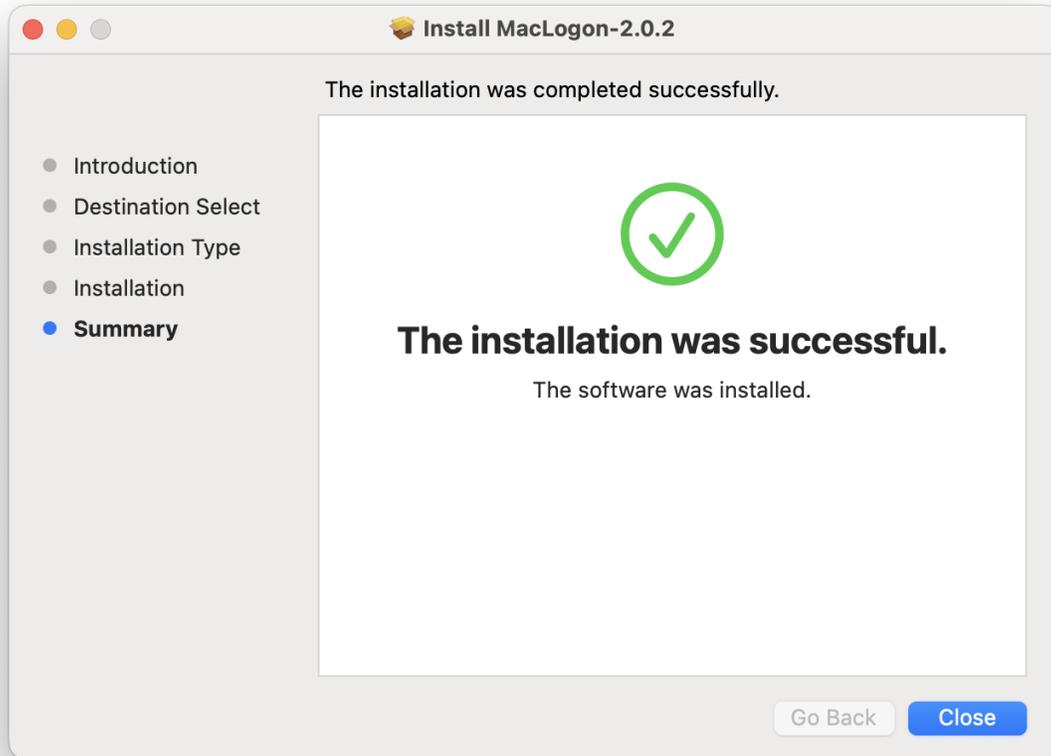




**Installer** – Enter your password and click **Install Software**.



**Summary** – The installation was successful. Click **Close**.

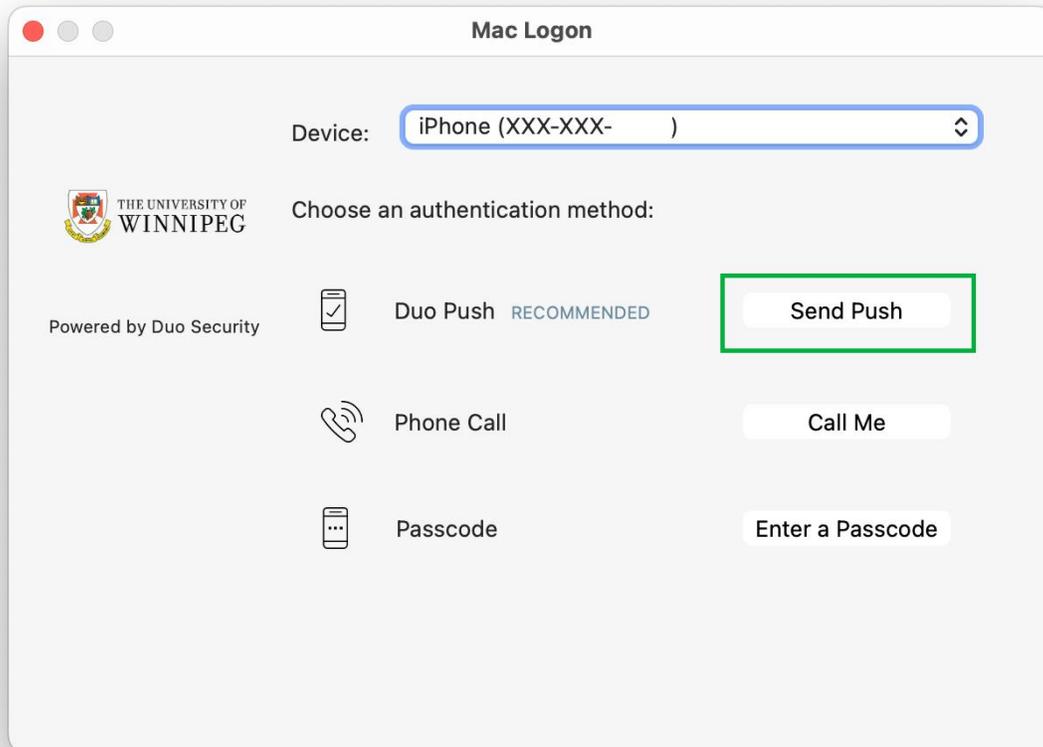


The installation is now complete.

Scroll down further to see how it will operate on your mac.

## How it Works

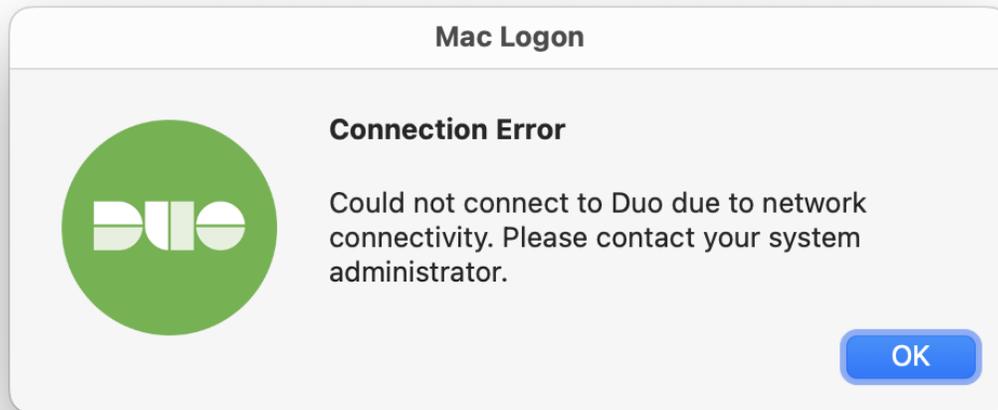
Anytime you Shutdown, reboot or logout of your mac you will be prompted for a Duo authentication. After you have entered your username and password you get the Mac Logon by Duo Security.



1. If you have the app on your phone you can click **Send Push**.
2. If you prefer a text, click **Enter Passcode** and then click **Text me new codes**.
3. Or you can click **Call Me**.
4. Duo USB/fobs also work.

If you don't have an internet connection Duo will display this message instead.

- Note. Sometimes it can take the mac a moment to obtain a network connection. If you login immediately after being able to enter your username and password you might see this error.



Click **OK** and you will still be logged into your mac.

If you require assistance please contact the Service Desk at [servicedesk@uwinnipeg.ca](mailto:servicedesk@uwinnipeg.ca) or ext 9149.