There are two campus Wi-Fi networks available for personal laptops, personal and university issued smartphones, and tablets: "*eduroam*" and "*UW-Guest*". If you are staff, faculty, or a student, you should connect your device to *eduroam*. *UW-Guest* is for campus visitors, but it can be used to help configure your device to the *eduroam* Wi-Fi network.

Please Note: *eduroam* should not be used on University issued laptops/computers that connect to our UW network; we have a separate Wi-Fi network for those devices. In addition, *UW-Wireless* is no longer being used to connect to our Wi-Fi network and has been replaced with *eduroam* and *UW-Guest*.

Below are the instructions that illustrate how to connect your device to the eduroam Wi-Fi network – use the sections that apply to you. If after having performed these instructions your device is still having issues connecting to the eduroam Wi-Fi network, please contact the *University of Winnipeg - Service Desk* for assistance. They can be reached by email at servicedesk@uwinnipeg.ca or by phone at 204-786-9149.
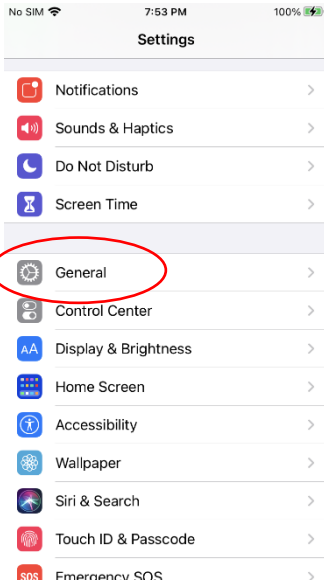
Apple iOS (both iPhone and iPad)

If you have connected to eduroam in the past, you will need to remove the eduroam profile and remove the eduroam Wi-Fi network from your device first before re-connecting to eduroam.

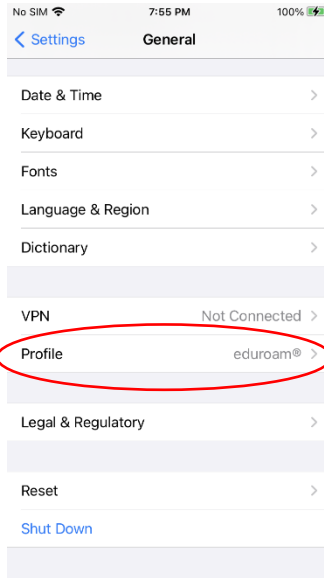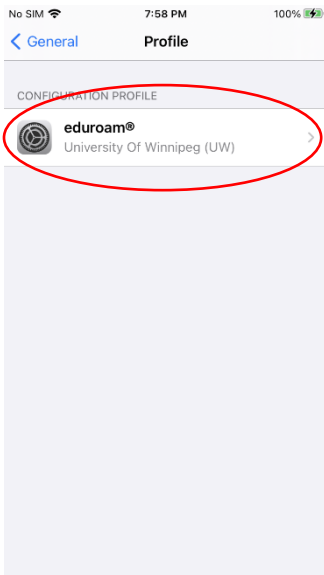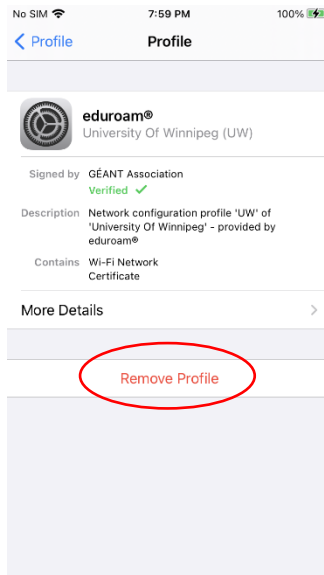### How to remove existing eduroam settings:

Click on *Settings*
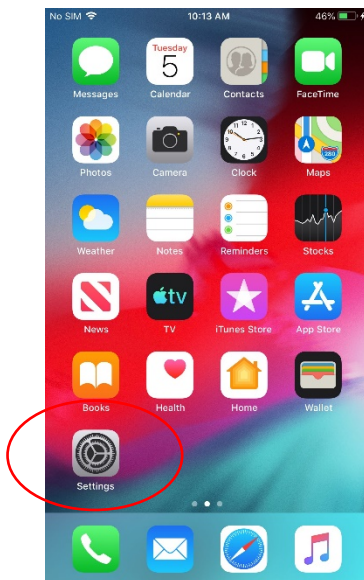
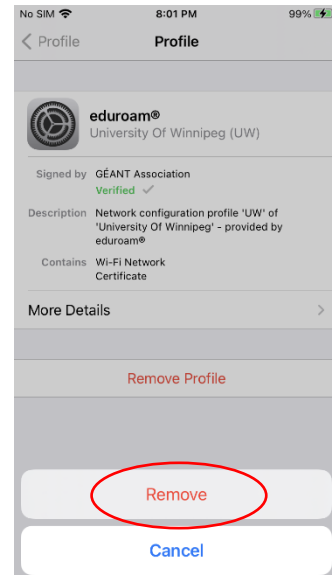Scroll down to and click on *General*   Click on *Profile*

Click on **eduroam**

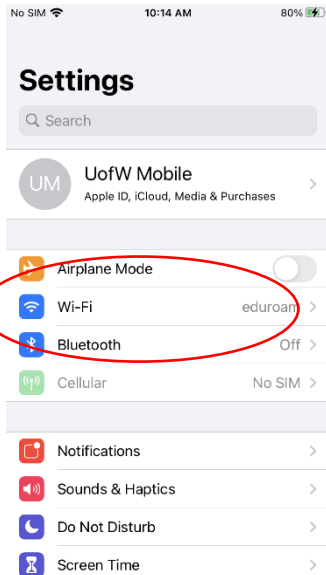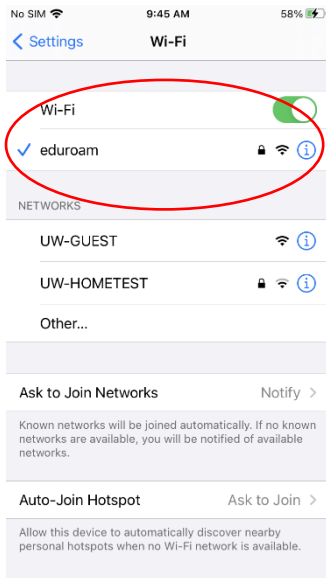Click on **Remove Profile**

Click on **Remove**

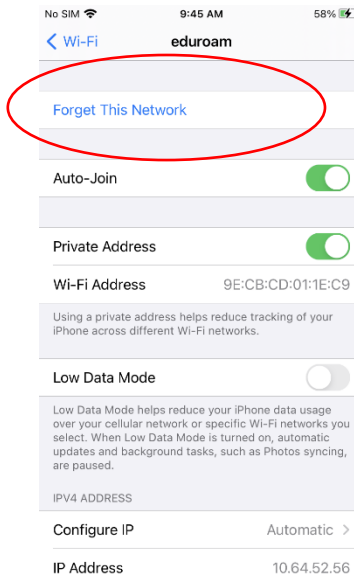Now exit the General section by clicking on **General** and then **Settings**, top left corner.

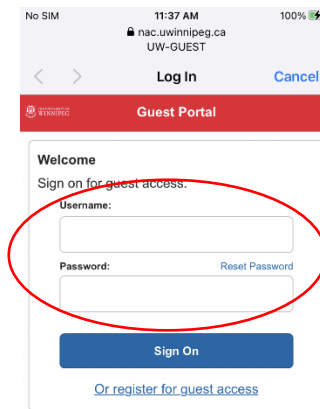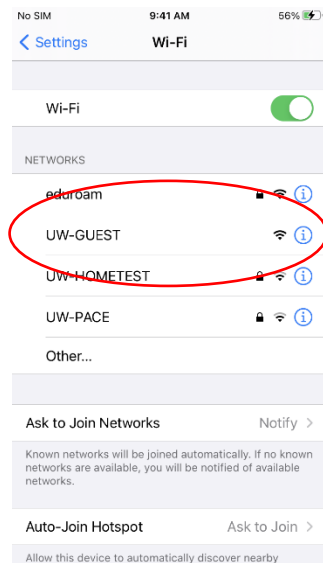Scroll up to **Wi-Fi** and click on it

Select *eduroam*

Select *Forget*

To complete the setup of eduroam, you need internet access, if no Wi-Fi or cellular data plan is available, you can connect to the UW-GUEST Wi-Fi network.

How to connect to UW-GUEST Wi-Fi:

To connect to UW-GUEST Wi-Fi, Under Wi-Fi, click on **UW-GUEST** and then Log In when prompted

Enter in your credentials:
Username: <UW email address; @uwinnipeg.ca>
Password: <Your network / computer login password>

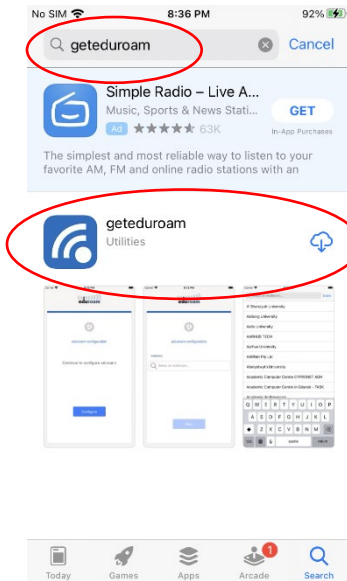Once you are connected to the Internet, you can exit **Settings**

How to add the geteduroam App:
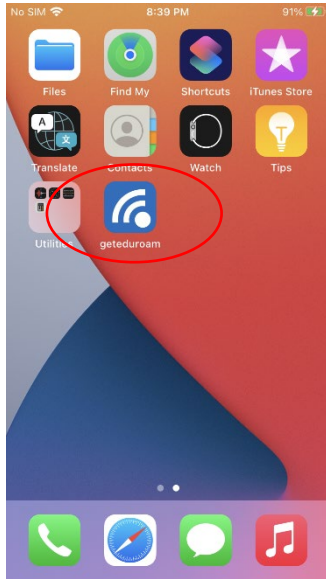
Click on **App Store**

Search for and download **geteduroam**, once installed, exit App Store
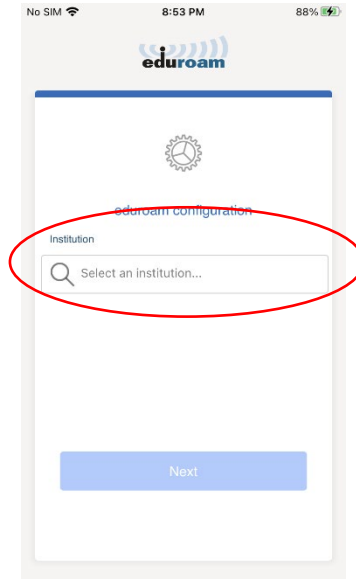
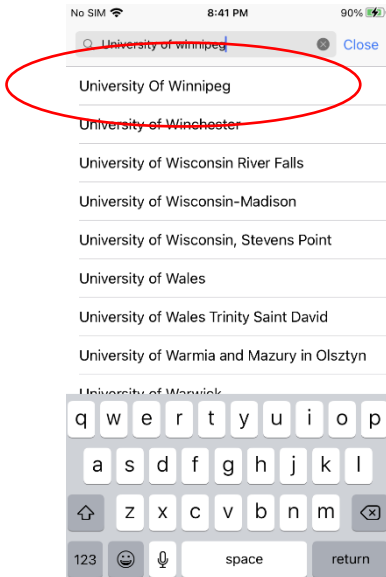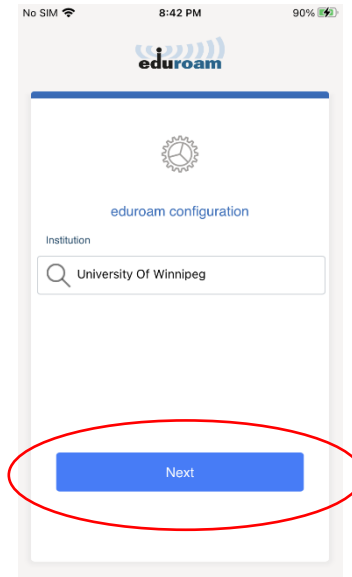## How to configure eduroam:

Click **geteduroam**

Under **Institution**, enter **University of Winnipeg**

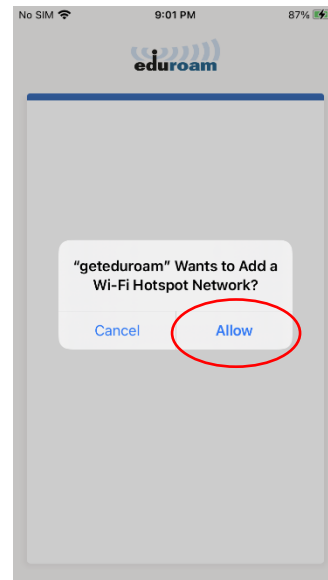Select **University of Winnipeg**
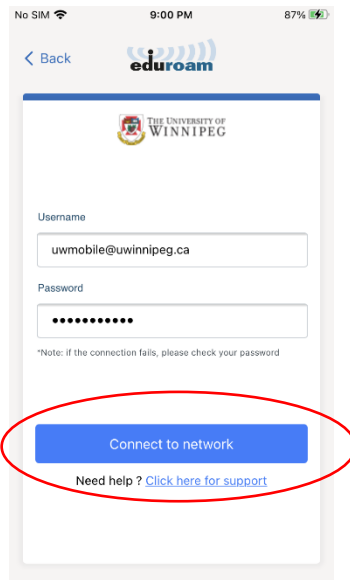

Click **Next**
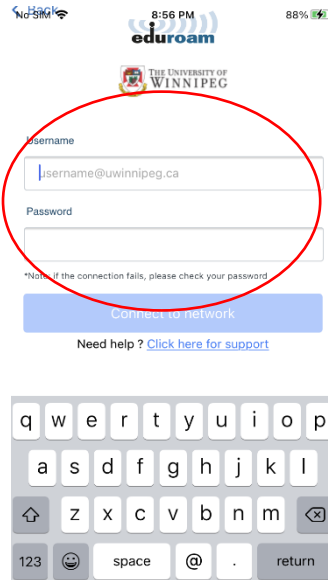
When prompted, enter in your credentials:
Username: <UW email address; @uwinnipeg.ca>
Password: <Your network / computer login password>

Click *Connect to network*

Click on *Allow*

Click on *Join*

eduroam is now configured
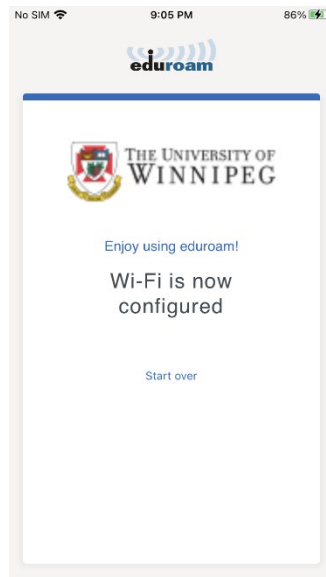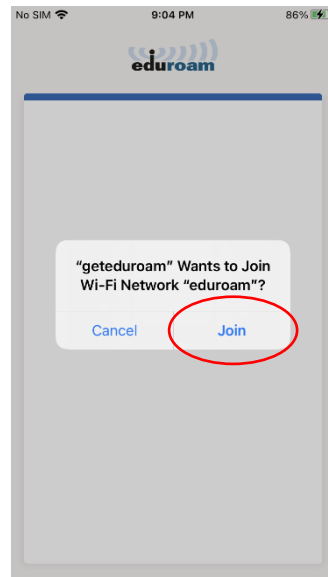
Launch Safari and ensure that your Wi-Fi works.